inflow.ai

INDUSTRY SOLUTION

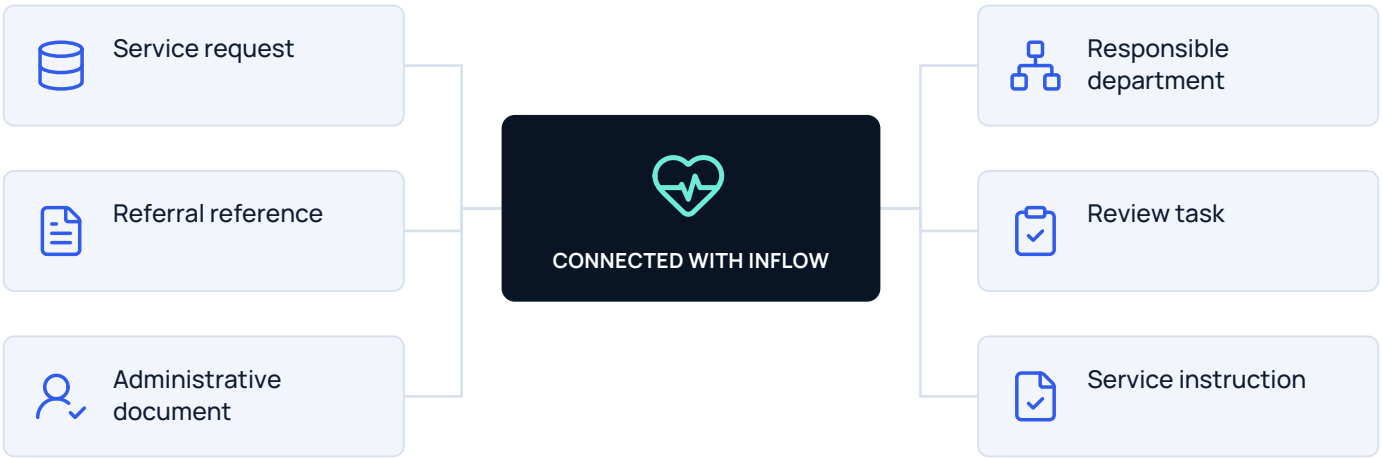
Inflow for Healthcare

Connect the operational work around care.

Coordinate administrative requests, referrals, documents and operational approvals around the teams delivering care. Inflow can support the design of connected healthcare operations while clinical judgment remains with qualified professionals.

CONNECTED INDUSTRY CONTEXT

The information behind the next action.



Illustrative industry information model

Healthcare administration crosses scheduling, referral coordination, records, finance, procurement and service operations. These journeys need timely information and clear responsibility without turning an administrative tool into a clinical decision maker. Start with a bounded operational workflow and an agreed information-access model.

INDUSTRY OPPORTUNITIES

Six journeys. One connected platform.

Configure the information, decisions and handoffs around the work your teams are responsible for.

Referral administration

Coordinate referral documents, administrative prerequisites and handoffs between responsible teams; clinical assessment remains outside the automated example.

An owned referral-administration case with visible pending items.

Interface Designer / Lifecycles / Document management / Human tasks

Patient service requests

Connect non-clinical enquiries, supporting records, correspondence and service-team actions.

A coherent service response across administrative handoffs.

Business applications / Data models / BPM / Document generation

Authorization coordination

Prepare the administrative information needed for insurer or internal review and track outstanding responses through a defined lifecycle.

Visible requests, dependencies and responsible follow-up.

Lifecycles / Rules engine / Integrations / Operational reports

Provider and supplier onboarding

Collect organization-defined documentation and route credential or commercial review to authorized staff.

A structured onboarding record with documented review decisions.

Interface Designer / Document management / Rules engine / Human approvals

Facilities and equipment requests

Coordinate maintenance requests, supporting records, assignments and return-to-service authorization under existing operational procedures.

A clear operational workflow without replacing equipment safety procedures.

BPM / Events / Business applications / Integrations

Administrative review preparation

Use AI assistance to organize permitted administrative material and draft a review summary for responsible staff.

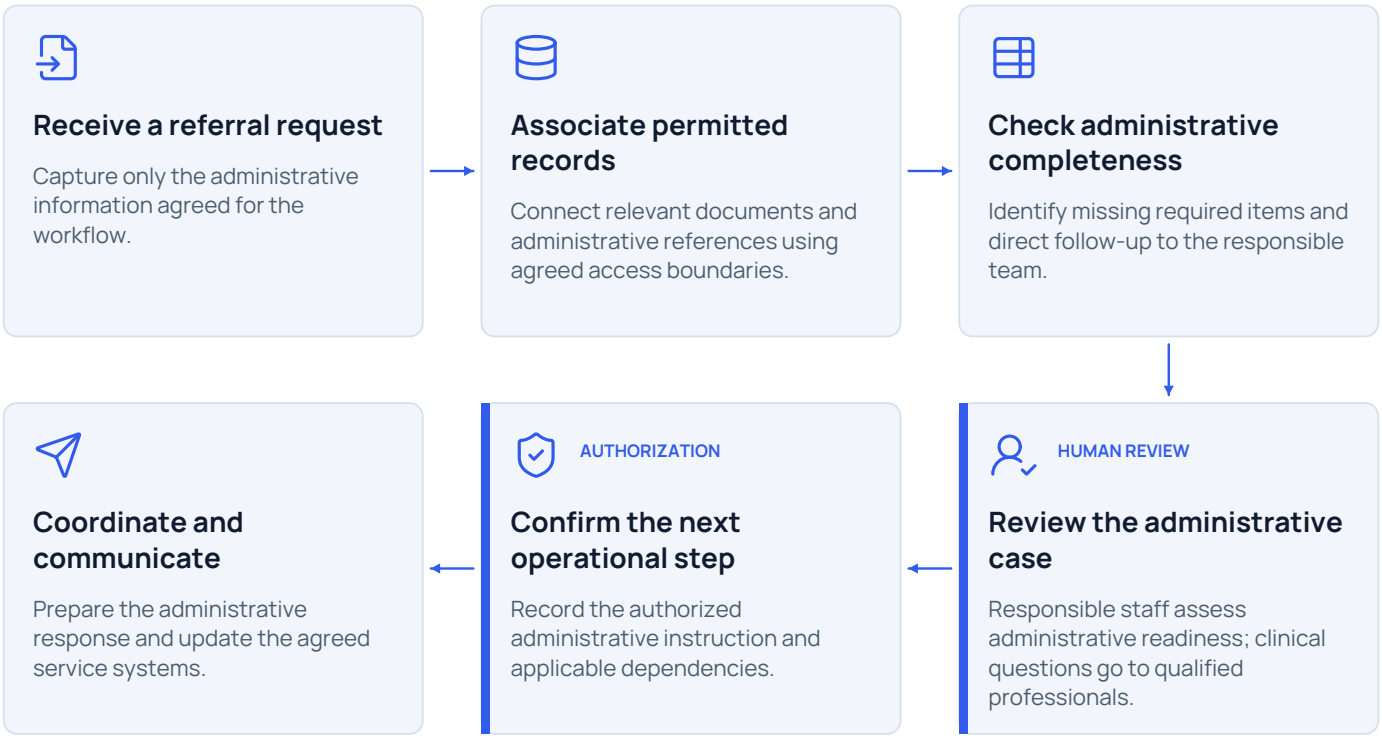
A prepared administrative evidence pack for human review.

AI agents / Data fabric / Document management / Access control

JOURNEY AND DECISIONS

From request to accountable action.

An illustrative configured journey. Human review and authority are explicit parts of the design.



Illustrative administrative-referral routing

Required documents	Administrative dependency	Review owner	Next action
Missing	Any	Referral administration	Request missing information
Present	External response pending	Service coordinator	Follow up with the responsible channel
Present	Administrative review needed	Authorized staff	Review administrative readiness
Reviewed	Instruction recorded	Service operations	Coordinate the authorized next step

An administrative example only. It does not perform diagnosis, clinical triage, treatment selection or medical authorization, and does not establish healthcare regulatory compliance.

PLATFORM AND OPERATING CONTEXT

One platform. The context to act.

Sovereign AI, agentic automation and modern digital transformation. Connect the platform capabilities needed for your industry journey.

Enterprise context

Data models, relationships, data fabric, queries and permitted information.

Intelligence and business logic

AI agents, MCP, rules, BPM, lifecycles and human review.

Experiences and action

Interface Designer, applications, documents, integrations and operational insight.

Connect existing systems.

- Approved healthcare administration and scheduling systems
- Insurer service channels and enterprise finance systems
- Document repositories and approved identity services

Define the controls.

- Keep clinical judgment with qualified professionals.
- Agree the minimum necessary administrative information.
- Review model, hosting and sensitive-information boundaries before use.

See Inflow in your operating context.

Start with one bounded healthcare administration journey.

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