inflow.ai

INDUSTRY SOLUTION

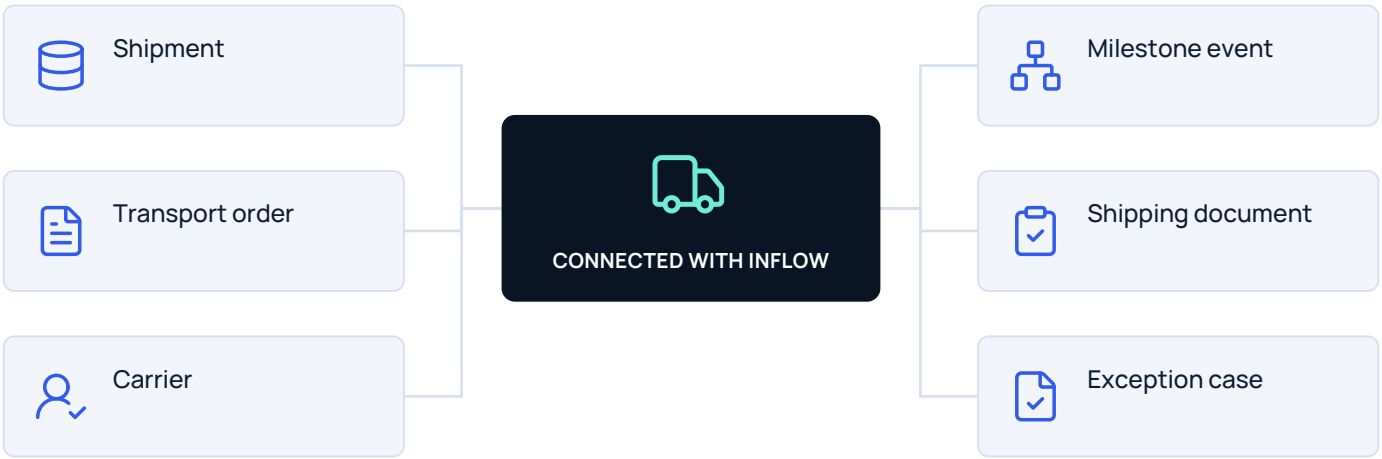
Inflow for Logistics and Transportation

Keep shipment exceptions connected to the whole journey.

Coordinate shipment information, documents, partners and responsible teams across transport operations. Connect an exception to the evidence, decision and authorized next action needed to move the work forward.

CONNECTED INDUSTRY CONTEXT

The information behind the next action.



Illustrative industry information model

A shipment exception can involve order references, warehouse handoffs, carrier updates, documents and customer communication. A connected case preserves those relationships while teams decide the permitted recovery. The platform coordinates the enterprise workflow around the operator's transport and warehouse systems.

INDUSTRY OPPORTUNITIES

Six journeys. One connected platform.

Configure the information, decisions and handoffs around the work your teams are responsible for.

Shipment exception management

Create an owned case from a configured operational event, associate the shipment context and coordinate review and recovery.

A connected exception record with accountable next actions.

Events / Lifecycles / Data models / Human tasks

Transport order coordination

Connect customer transport requests to required information, partner tasks and agreed operational system handoffs.

A defined journey from request to authorized transport coordination.

Interface Designer / BPM / Rules engine / Integrations

Document completeness workflows

Organize required commercial or shipment documents, expose missing items and route review to responsible specialists.

Visible documentation dependencies before the next handoff.

Document management / Rules engine / AI agents / Human tasks

Carrier and partner onboarding

Collect organization-defined records, coordinate commercial and operational reviews and retain the authorized onboarding outcome.

A shared onboarding record across procurement and operations.

Interface Designer / Data models / Human approvals / Integrations

Delivery issue and claim coordination

Bring delivery references, evidence and correspondence into a structured review and response journey.

An evidence-based service case for human assessment.

Lifecycles / Document management / BPM / Document generation

Customer and operations visibility

Provide role-appropriate case progress, open exceptions and outstanding handoffs through applications and reports.

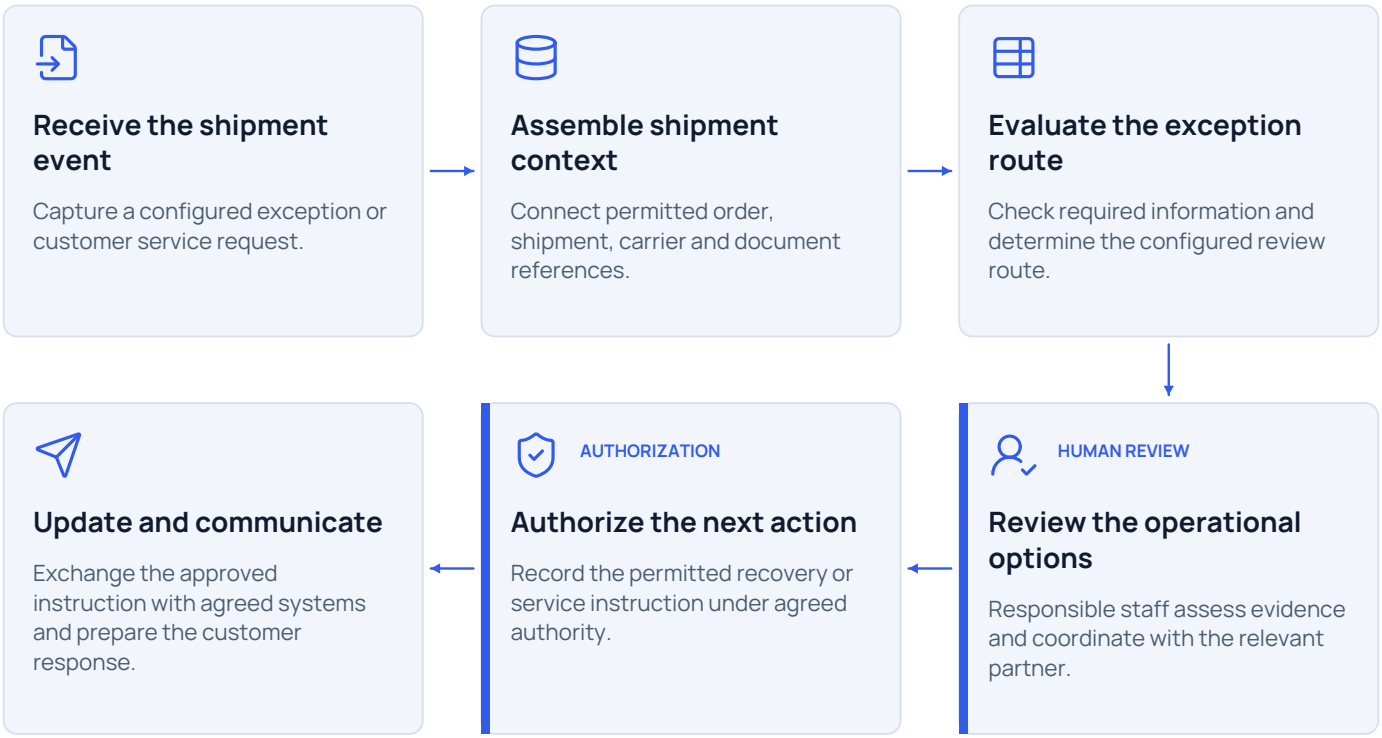
A practical view of where operational coordination is needed.

Business applications / Operational reports / Data fabric / Access control

JOURNEY AND DECISIONS

From request to accountable action.

An illustrative configured journey. Human review and authority are explicit parts of the design.



Illustrative shipment-exception routing

Required context	Exception type	Owner	Action
Incomplete	Any	Operations support	Complete missing references
Available	Document gap	Document coordinator	Request and review the document
Available	Partner response needed	Carrier coordinator	Obtain an operational response
Review completed	Recovery approved	Authorized operations owner	Coordinate the approved next action

Illustrative operational coordination. It does not determine customs clearance, transport safety obligations or contractual liability.

PLATFORM AND OPERATING CONTEXT

One platform. The context to act.

Sovereign AI, agentic automation and modern digital transformation. Connect the platform capabilities needed for your industry journey.

Enterprise context

Data models, relationships, data fabric, queries and permitted information.

Intelligence and business logic

AI agents, MCP, rules, BPM, lifecycles and human review.

Experiences and action

Interface Designer, applications, documents, integrations and operational insight.

Connect existing systems.

- Transport and warehouse-management systems
- Carrier, freight-forwarder and customer channels
- Order, document and enterprise finance systems

Define the controls.

- Preserve system-of-record and partner authority boundaries.
- Review evidence before authorizing recovery actions.
- Agree duplicate-event and repeated-action behavior.

See Inflow in your operating context.

Explore a shipment exception or transport coordination journey.

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